ABSTRACT OF THE DISCLOSURE

A vending machine includes a video camera for transmitting an image of a buyer to a remotely located human operator, a document reader for transmitting an image of identification document(s) to the remotely located human in control of the vending machine, and a user interface which gives the appearance that the machine is autonomous even though the operator's approval is required prior to vending an age-restricted item. The machine also includes a payment acceptor and a dispensing apparatus.